

Landscaping Communication—Simplified

Ambler Industries ditched the bulletin boards and phone tag to keep every employee connected and informed with Team Engine's centralized, texting-based HR communication platform.



THE CHALLENGE

Coordinating a full-service landscaping company with multiple deskless teams has always been challenging, and as Ambler Industries' office manager, Liz Foreback handled every detail. She often found herself buried in paperwork or using her personal phone on off hours to keep the business running smoothly, and was considering extending her office hours just to be available to answer questions. Reconciling payroll, tracking referrals, coordinating callouts, and scheduling jobs happened, but often manually and inefficiently.

Liz needed to find a way to spend more of her time on work that would grow the company. She needed a simple way to keep field teams informed of company announcements like weather delays and open enrollment and also an easier way to let them communicate with her even when their hours didn't line up.

THE SOLUTION

With Team Engine, Ambler Industries has completely optimized and streamlined their entire employee messaging process. From hiring to onboarding and daily operations, Liz is now able to coordinate every field team directly from her computer. Announcements for weather delays and surveys for uniform orders are a breeze, and employees can text in HR questions or callouts directly from their phones at any time, knowing Liz sees the message the minute she logs in. This streamlined operations so much that Liz was able to move to a weekly payroll system, a benefit much-loved by the workforce.



Impossible to Ensure Everyone Had the Same Information



In-person Communication Infeasible with Multiple Shifts



Difficult to Reconcile Payroll on a Speedy Timeline

“ Our new HR hotline through Team Engine has been fantastic. I can answer questions and get information out quickly and easily. Everyone feels more connected as they are out on jobs.



Liz Foreback
Office Manager, Ambler Industries

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The HR Inbox Is Always Open

Employees count on Liz a lot—from payroll to scheduling. She is their go-to resource, and now they can connect with her without ever having to walk in the door *and* without calling her personal cellphone. A simple reply to their welcome text opens a direct, confidential line inside The Hiring Engine so employees can voice any questions or concerns—from benefits to supply shortages—whether Liz is in the office or not. Responses are organized by employee so Liz can easily keep a conversation going for follow-ups or check-ins.

Liz Doelp to 37 employees on Monday, February 24th at 7:50am as an announcement

Hi! This is the new Ambler Industries HR phone number. This number can be used to submit any questions regarding payroll, HR issues, Worker's Comp, or any questions for Liz. This number should also be used for any call outs or requests off. If you have any questions, let me know. Thank you!

Announcements & Surveys: Simplified

What used to take days, printouts by the time clock, endless phone tag, and repetitive staff meetings now takes seconds. Liz can send out an announcement or survey to the entire workforce, specific teams, or individual employees for everything from communicating a weather delay to putting in a new uniform order—all while keeping their responses private and confidential.

Liz Doelp on Thursday, March 12th at 1:34pm as an announcement

Uniform orders: I have received texts from a few employees, but not everyone. Please text what size shirt you would like and what type (short or long sleeves). If this is your first season, please also provide pant size and type (Carhartts - \$40, Wrangler - \$40, or Dickies - \$25). Pricing is per pair. If you have any questions, please let me know. Thanks!

on Thursday, March 12th at 2:43pm

Hi! I take all long sleeve shirts please. In large please! Thank you!

Liz Doelp on Thursday, March 12th at 2:44pm

Got it. Thanks!

Liz Doelp on Wednesday, April 22nd at 8:02am

Hi! I think you forgot to write down your times for Thursday, April 16th. You wrote down the date but no times. Can you let me know what your hours were that day?

on Wednesday, April 22nd at 9:37am

8:05 to 7:00 sorry about that

Liz Doelp on Wednesday, April 22nd at 9:40am

All good. I'll get it added in.

Payroll Reconciliation in a Snap

Running payroll every week used to be an exercise—both mentally and physically—for Liz as she chased down employees and supervisors at the time clock, on the phone, and around the office. Today, she is able to reconcile hours with a quick text and run payroll more efficiently than ever, delivering every paycheck without delay.



Onboarding—Streamlined

New employees are welcomed right away with automated text messages directing them to the HR inbox number.



Communication—Centralized

No more 4am calls to a personal phone or off-hour detours to the office. Employees text the HR inbox whenever they have time.



Payroll—Simplified

Timecard errors and missing hours are corrected quickly and confidentially thanks to texting confirmations.

SEE TEAM ENGINE IN ACTION

We'd love to show you how we can help you build and manage incredible teams.

Schedule your customized demo at teamengine.io/request-demo